



## BRIDGETTE HENRY

ASSOCIATE DIRECTOR-TECHNOLOGY – CHIEF INFORMATION OFFICE, AT&T



Bridgette Henry is an Associate Director of Technology supporting the Dallas-based Technology Development Program. Our mission is to attract, hire and develop highly engaged and dynamic leaders in technology who are empowered to drive innovation across and adapt to the changing nature of our AT&T business.

Bridgette began her career with AT&T Long Distance Customer Sales and Service Centers (CSSC) in 1994. She held several positions within the CSSC from Account Representative, Associate Instructor to Course Administrator. In 2000, she moved to SBC's DataComm organization as a Field Service Manager overseeing installation, repair and onsite management of Key, PBX and Data systems. After eight (8) years managing technical resources and the SBC merger with AT&T, she moved to the U-verse Network Operations Center as an Outage Manager overseeing the restoration activities for large-scaled customer outages. In 2010, she moved to the Antenna Solutions Group as a Senior Process and Quality Manager responsible for policies and procedures related to the alarming of Distributed Antenna Systems via analog and SNMP.

From 2013 to 2018, she served as an integral part of the Mobility Operational Architecture team working to enhance the mobility ecosystem of tools to support network densification and future technology. Since 2018, Bridgette has been an Associate Director – Technology for AT&T's Technology Development Program where she recruits, hires, and leads a team of technologist. Bridgette earned her MBA from Texas A&M – Commerce and her Bachelor's in Business Administration from the University of North Texas in Denton. Bridgette has over 20 years' experience as a Project Manager and achieved Project Management Professional Certification in 2016. She has been mentoring and teaching AT&T employees to successfully pass the PMP exam since 2016. In addition to the above degrees and certification, Bridgette is also a licensed REALTOR.