

# Telstra Innovation Hackathon 2023

Round 1 Kick Off

October 16, 2023



# **Acknowledgement** of Country









## **Agenda**

- Welcome to TIH2023
- Prizes to be Won!
- Ice breaker
- Getting the best out of the Hackathon
- Round 1 Deliverables and Timeline
- Sponsors
- General Rules & Guidelines
- Q&A





## Welcome to Telstra Innovation Hackathon 2023

**Telstra Innovation Hackathon (TIH) 2023** is a celebration of Innovation, Creativity & Collaboration!

Whether you are a coding wizard, a design guru, a data enthusiast, or simply a passionate problem solver, this is your chance to shine.

**THEME 1: Unleash the power of Mobile Network APIs** 

**THEME 2: Sustainability in Action** 

THEME 3: Enhance Customer & Employee experience with GenAI

## Participants Across the World So Far





USA

India

Saudi Arabia

Australia

Canada

**Philippines** 

Singapore

New Zealand

Germany

**United Kingdom** 

Malaysia

#### Top 7 Cities out of 50+

Pune

Melbourne

Hyderabad

Chennai

Bengaluru

Sydney

Bangalore





## #TIH2023 Projections











11+ Countries 60+ Cities 750-1000 Participants 100+ Teams 540 minutes Live pitches

60 Judges



120 mins. Elevator pitches



30 **Prototypes/Designs** 



75 Videos





## A handy guide to Round 1 Deliverables

TIH2023 | Themes | The Ask | Prizes | Sponsors | Shark Tank Judges | Round 1 Schedule | Elevator Pitch | Match Making | Collaboration Tools | Pitch Templates

### The Ask



#### **Ideate & Design**

Build a plan on how you want to address the challenge and draft out a To-Be state from a process and technology perspective

#### **Build your Vision**

Collaborate and build your next generation innovative product (App or piece of hardware or a web portal) on your systems. Remember to load your code into your storage location periodically.

#### Sell Sell Sell

Build an eye-catching presentation that will be used by your teams to sell your idea and demo your product







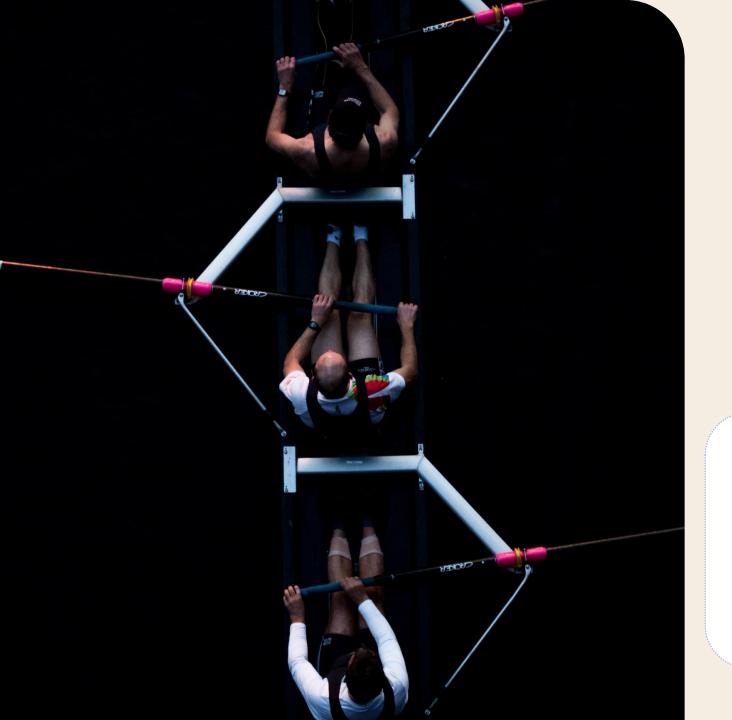
# Our biggest ever prize pool!

Top 3 winners take combined \$20,000 AUD home.

Category Prizes win \$2,000 each.

- Most innovative design / UX
- Best Technical/API solution
- Most Sustainable solution

\*Prizes to be shared by team members.







## **TIH2023 Sponsors**

Title Sponsor





**Theme Sponsor** 

**Knowledge Partner** 





**Supporting Partners** 









#### We are excited to have such a diverse panel for the Telstra Innovation Hackathon 2023!



Vicki Brady
Chief Executive Officer



Kim Krogh Andersen
Group Executive
Product & Technology



Lyndall Stoyles
Group Executive
Sustainability, External
Affairs & Legal



Adam Driussi
Chief Executive Officer



Colin McLeod

Executive Director

Melbourne
Entrepreneurial Centre















## Icebreaker time! Fastest responses

We have an amazon gift card to give away for the fastest response today to one of the questions. We won't tell you which question. So keep on your toes!



## TIH2023 R1 Schedule

#### ! OPEN COMPETITION ALERT





Send us your fav image of your hackathon team by Oct 23 & stand a chance to win Amazon gift cards.

#### **Rules:**

- Enter in 1 of 2 ways:
  - Email your entry to <u>TIH2023@team.telstra.com</u>
  - Reply to the discord challenge thread with tag 'competition entry'
- Be registered and in a team for the hackathon on the BrightIdea platform, by quoting URL of your team card
- Share an image representing your team, be it having fun with your teammates, hacking away at a solution, desk pics or similar



## **Key Milestones**



Create a team card in BrightIdea by: Oct 16 (late entries until Oct 18 OK)

Last date to submit R1 Elevator Pitch 'deliverable' in BrightIdea: Oct 23

Last date for Discord Photo competition: Oct 23
Add team members to your team card by: Oct 23



#### What's on in Round 1?



We have a range of useful sessions on during this round. If the invites are not in your calendar, drop us an email at <a href="https://doi.org/10.2101/journal.com">TIH2023@team.Telstra.com</a>. Join when it suits you, or watch the recordings <a href="https://doi.org/10.2101/journal.com">here</a> on the portal.

Monday 16<sup>th</sup> October

Round 1 Kickoff 2:30pm AEDT / 9:00am IST 50 Mins Tuesday 17<sup>th</sup> October

Theme 2 Deep
Dive
2:30pm AEDT / 9am IST

2 Hrs

Wednesday 18<sup>th</sup> October

Theme 1 Deep Dive

2:30pm AEDT / 9am IST 50 Min

Infosys – GenAl and API Strategy 3:30pm AEDT / 10am IST 30 Mins Thursday 19<sup>th</sup> October

Theme 3 Deep Dive 2:30pm AEDT / 9am IST

50 Mins

Friday 20<sup>th</sup> October

IBM - Watsonx Workshop 2:30pm AEDT / 9am IST 50 Mins

Monday 23<sup>rd</sup> October

Masterclass: How to prototype 4:00pm AEDT / 9:30am IST 50 Mins

Submissions due 11:59pm AEDT

Tuesday 24<sup>th</sup> October

No sessions
Judging and R2 results
released

We will send a R2 Briefing for 25<sup>th</sup> October invite to everyone during Round 1.

General

#### Theme I



Unlock the potential of APIs for seamless integration of telco network capabilities into end-user applications and services. Explore CAMARA APIs, industry-standardized, and showcase your strategy for harnessing Telstra's CAMARA-based APIs for innovation.

#### **Suggested Use Cases:**

#### 1. Connected Vehicles

Develop a prototype to enable smart driving where quality on demand, device status and device location support use-cases such as remote monitoring and diagnosis of vehicle components, allowing fleet managers to optimise maintenance schedules, or enhance route optimisation.

#### 2. Transport Logistics

Develop a solution where Edge Cloud and discovery and device identifiers enable real time analysis and decision making for transportation logistics and enhance visibility of supply chain assets.

#### 3. Personalization in Retail

Build a solution where Identity, Consent and device location enable enhanced personalised shopping experience and improve promotion and customer engagement

APIs offer endless possibilities. You can either explore these areas or pick an area that excites you and build a solution to tackle real-world challenges to revolutionize mobile network usage.

#### Theme II

Technology empowers us with tools to monitor, manage, and mitigate environmental impact, driving us 🚺 🧲 Stro towards a more sustainable and eco-conscious future. Leverage this to create solutions that combat environmental impact and promote sustainability. Harness real-time monitoring, Al-driven resource optimization, blockchain transparency, and IoT-enabled efficiency.



#### **Suggested Use Cases:**

#### 1. Emission Reduction

Develop a solution to accelerate action to reduce emissions and drive sustainability through our value chain. A few options are:

- a. Provide energy efficient products and services to our retail, enterprise and government customers
- b. Enable 100% renewable energy generation equivalent to our 2025 consumption. In addition to the government greening the grid, what can we do to transition to greener sources of energy or support the industry to do the same?
- **c. Embed emission into our processes**: We are currently trialling new ways to embed emissions into key processes: Annual Financial Planning, Procurement and Product Design such that emissions will be considered alongside \$, time, quality etc in making decisions. How can we embed emissions further into these process and/or other processes across Telstra?



#### **Suggested Use Cases:**

#### 2. Biodiversity - Protecting flora & fauna

Build a solution that enables regrowing bio-diverse communities and limiting impact. A few options are:

- a. Aboriginal Land and Sea council performs drone monitoring of turtle nests in far north Queensland to protect them from wild pigs. How can we use tech to predict, monitor and protect other threatened communities?
- b. Australia has a very low stocks of native needs and seedlings what can we do to automate seed and seedling production to enable major scaling of reforestation projects.
- c. Re-forestation is currently entirely manual. Telstra has committed to drone-based rejuvenation of land in Australia. What are some other initiatives Telstra could take up to use technology to protect our beautiful landscapes and flora & fauna we have in Australia?
- d. Buying offsets is an important part of the transition, how can we ensure we buy premium offsets (First Nations are bio-diverse, not a mono-culture), the funds are circular in nature and drive further bio-diversity, use tech to connect suppliers of offsets with buyers?



#### **Suggested Use Cases:**

#### 3. Circularity

Network waste is the fastest growing waste in the world. We have a target to reuse or recycle 650,000 mobile phones, modems and other devices each year to 2025. Design a solution to embed Circularity in our processes. A few pointers to think of are:

- a. In the design phase What can we do to avoid the use of materials?
- b. At the end of life What can we do reuse minerals from network decommissions, office fit outs, products?
- c. At the beginning of life What can we do to plan for the product or materials to be reused at the end of life?
- d. How can we incentivise customers, our own staff to reuse and recycle technology (mobile phones, modems, networks waste)?
- e. How do we test, learn and celebrate together?





#### **Suggested Use Cases:**

#### 4. Reverse Supply Chain

Telstra aims to harness the productivity, sustainability and service benefits of establishing a true circular economy, enabled through building reverse supply chain capability for Network equipment.

Build a model to connect the reverse and forward supply chains seamlessly through technology enablement. More details on the problem statement and expected solution are mentioned in the diagrams below.

#### Theme III



Embark on a thrilling challenge to design a Minimum Viable Product (MVP) that harnesses the transformative power of Generative AI. Your MVP's mission is threefold: streamline business processes, cut down on operational costs, and elevate customer experiences through personalization.

#### **Suggested Use Cases:**

1. Optimize Business Processes

Develop a solution to optimise workflows and automate repetitive tasks in functions such as Procurement, Supply Chain, People & Field services etc. to drive greater efficiency in the business.

2. Personalize Customer Experience

Create applications that use generative AI to provide hyperpersonalised experiences such as learning programs or retail experiences tailored to the specific needs of individuals 3. New Product & Services

Explore the potential of generative AI to unlock new opportunities such as building solutions to ensure digital well-being for kids, digital equality to enhance accessibility for differently abled ensuring technology benefits everyone etc.

The world of Generative AI is filled with boundless opportunities. Explore it and identify an area that ignites your passion and embark on the journey of building a solution that addresses tangible real-world challenges.

#### Round 1 – Elevator Pitch



Please submit by EOD October 23, 2023 [11:59 PM AEDT]

#### **Accepted Submission Format**

Preferred Mode





Optional Mode

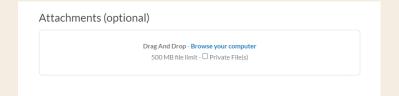


Info-graphic





#### Submit the file in this section of form



- Submission of the vision of the idea. This is your initial concept/approach note on how would your team tackle the current problem statement.
- Submission to be 1-2 min video with supporting documents optional
- You will be developing this concept continuously with your team throughout the Hackathon.

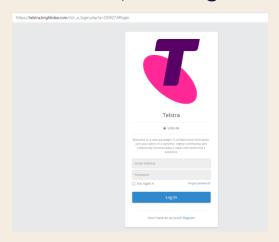
#### Note:

- Submissions done via online portal will be considered.
- All submission size should not exceed 10 MB
- All videos can be saved to a cloud account and the link for the video shared to reduce the submission size
- Gaddie Pitch builder template and Lean Canvas template provided to support you in getting your key messages across

## How to Submit in Brightldea – Form a team (by Oct

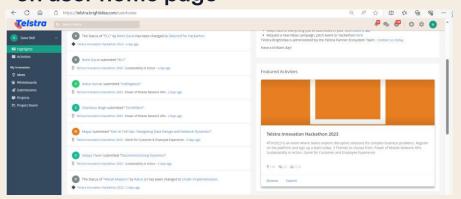


1. Register: Log in or create a new user, then log in



16-18)

2. Click Telstra Innovation Hackathon 2023 tile on user home page

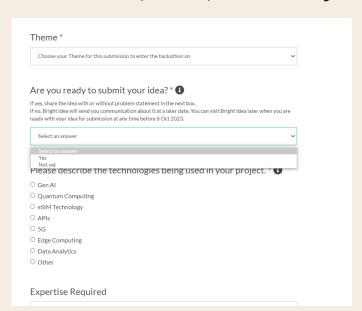


4. Fill out the sign up form as an individual or add team members



Welcon	ne to Telstra Innovation Hackathon 2023!
Filling this     Idea detail:     Your idea c	mentioned by you here are not part of your Round 1 Deliverables.  In the state of t
Please email	he team at TIH2023@team.t show more
Telstra	nnovation Hackathon 2023 Code of Conduct *
I agree and a	ide by the Telstra Hackathon 2023 Code of Conduct as per the Participant Terms.

5. If you are ready to submit R1, click 'Yes'; if not, click 'Not yet'.



5. Click 'Submit Submission' to save the team

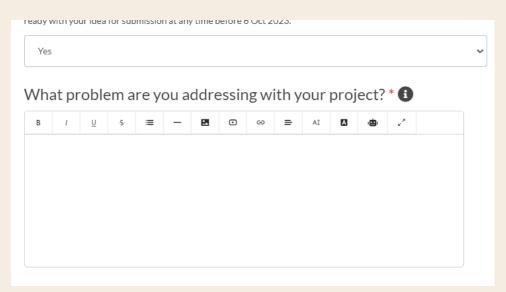
Submit Submission	•

## How to Submit in Brightldea – Submit deliverable



6. Go back into your team card, or continue original submission, and click 'Yes' to 'Are you ready ...'

7. Fill out the additional fields that pop up



8. IMPORTANT – Wait until the Org Team advances your team in the back end – this may take 24 hrs

- 9. Fill out the additional fields:
- Round 1 Idea Description
- Round 1 File Links
- Round 1 Deliverable

Save it. Done!

## How to get support



Our partner platforms provided by our sponsors

Contact the org crew

Post a question on discord



You can participate as an individual, but we encourage you to be part of a team. If you have not formed a team, look out for partners now!



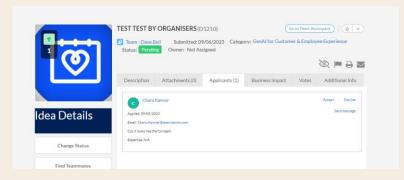
**Invite external partners** 



Look for team members on the portal under Expertise Required section.



Let us know if you are interested in matchmaking. Join our Discord Channel.



## Match Making

#### **Collaboration Tools**



Telstra is proud to partner with leading technology providers, so you are covered for the hackathon. Each team is encouraged to choose the platform that best suits their idea or prototype and arrange for what they need. Request access by emailing <a href="mailto:TIH2023@team.Telstra.com">TIH2023@team.Telstra.com</a> or request help in the Discord channel!



IBM watsonx.ai™ is an enterprise-ready Al studio for AI builders. Build with our new studio for foundation models, generative AI and machine learning. You can leverage foundation models in a variety of ways including accessing open-source models, IBM proprietary models, domain specific models, and bring your own models.



Amazon Web Services (AWS) is the world's most comprehensive and broadly adopted cloud platform, offering over 175 fully featured services from data centres globally. Millions of customers—including the fastest-growing startups, largest enterprises, and leading government agencies—are using AWS to lower costs, become more agile, and innovate faster.

## **Evaluation Parameters**



**Desirability, Viability, Feasibility (DVF)** is a guide to validate if all parameters of a value exchange are addressed in the team pitch.



Customer (D)
"Do I need this?"



Business (V)
"Should we do this?"



Technology (F)
"Can we do this?"



## Judging Criteria

Desirability - Viability - Feasibility





"Do I need this?"



Business (V)
"Should we do this?"



Technology (F)
"Can we do this?"

#### **DESIRABILITY**

- Is this desirable to customers?
- Improve customer user experience?
- Improve end user journey state?
- Addresses customer pain points?

#### VIABILITY

- Deliver incremental revenue?
- Return on investment (Profitability)/
- Contribution to Technology roadmap?

#### **FEASIBILITY**

- Effort & complexity involved?
- Cost to produce & maintain?
- Technical proficiency?

#### D = "Customer Value"

The more critical customer pain points being solved, the bigger D number

V = "Expected Benefits"

The higher the business value, the bigger the V number.

F = "Job Size"

The higher complexity/ cost/ ambiguity/ time etc., the bigger the F number



## Gaddie Pitch

The Gaddie Pitch is named after Antony Gaddie & is widely used as a way to help people structure & build their elevator pitch.

The Gaddie Pitch uses a 3-sentence framework to deliver a clear answer to "what are you trying to do?"

<u>Here is some reading</u> on how to give perfect pitch using Gaddie pitch method.

You know how... TARGET + PROBLEMS

What we do... BENEFITS + FEELINGS

In fact... **EXAMPLE** 

## **Example Gaddie Pitch**



You know how rural Australian customers cannot get access to reliable & secure Internet connectivity?

**Well, what we do** is provide them with a unique satellite based secure Internet connectivity solution with solar powered mesh networked base stations allowing them to connect from anywhere in rural Australia.

**In-fact** our recent technology trials have shown a 98% coverage capability over the trial region & all participants have committed to purchasing the system once it is live.



## **Round 1 Templates**

## Gaddie Pitch Builder Template



### You know how... 3 TARGET

6

<In the first sentence, talk about your target market & their problems. Begin the first sentence with the words "You know how..." Explain who your customers are & what their issue is.> <Who is your target audience?>

**BENEFITS** 

#### What do we do...

<Under "What we do," write down what you do.</p>
Feel free to use jargon and technical terms that are specific to your industry. Answer the question "What products or services do you offer?">

< answer the question, "What is the benefit to the customer in doing business with us?" Don't list "features," focus on actual outcomes for your customers.>

#### **PROBLEMS**

<What problems do the target audience
have?>

#### **FEELINGS**

< hone in your focus on the emotions that will result from doing business with us. Answer the question, "How will your customers or clients feel?">

#### In face...

< you want to back up your claim. Following the words "In fact", share a testimonial. Make sure it's an example where you've delivered for a client. If possible quote the name & company that you've helped.>



## Good luck!!!